

# **ADVERTORIAL: Go Cornwall Bus is hiring – here's everything you need to know**

Want to work for Cornwall's exciting new bus network? Go Cornwall Bus is looking for drivers across the Duchy, including key towns like Helston and Newquay, as well as the surrounding areas.

You don't even need to be a professional driver to apply. Whether you're looking for your first job or want a change in direction, [Go Cornwall Bus](#) will offer stability and job security with full training given.

The company delivers exceptional public transport across the county, helping to change the face of public transport for the better.

So if you're enthusiastic, love driving and can deliver service with a smile, this could be the job for you.

## **What does the job offer?**

- £11.25 per hour pay rate
- Free training
- Earn while you learn
- Security of a permanent contract
- Join an Investors in People Platinum company
- Work for the National Bus Operator of the Year
- Join from 19 years old (if you've held a driving licence for at least a year)
- Free bus travel for you and one nominated person
- Free bus travel for any dependants under 19 years old
- Variety of shift patterns
- Pension
- Sick pay at 80% from the first day of sickness

- Fair opportunity for progression

## About Go Cornwall Bus



Go Cornwall Bus started in 2015, delivering bus services in East Cornwall. After being awarded an eight-year contract by Transport for Cornwall, it has now expanded across the county.

Alongside Plymouth Citybus, it forms Go South West, which has gained an Investors in People Platinum accreditation, an achievement that only 2% of businesses achieve, as well as the Queen's Award for Enterprise, the highest honour which can be bestowed upon a company.

Go South West employs around 850 staff, with a bus fleet of over 300, carrying 20 million passengers each year.

It has an excellent track record of creating career opportunities and caring about its teams.

## **Are there any other jobs on offer?**

The firm is also seeking a proactive, friendly and enthusiastic Customer Service Advisor to join its Customer Experience Team.

Based at the Newquay Travel Centre, you'll be confident providing travel information to customers of Go Cornwall Bus, face to face and over the phone.

You'll be happy helping vulnerable customers, dealing with complaints and problem-solving. You'll also be confident reading timetables, advising on bus times and routes, and liaising with other departments to get the information customers need.

The role includes taking payments, using various computer systems and other reasonable duties and responsibilities, including the general cleanliness of the bus station and staff restroom.

In return, you can expect:

- 40-hour week contract
- Competitive salary with the opportunity for overtime
- Free bus travel for you and a family member
- Seven-day rota between the hours of 7am and 6pm
- Pension
- Fair opportunity for progression
- Working for an Investors in People Platinum company

## **Find out more?**

For further details about these great positions with Go Cornwall Bus, call 01872 613017, email [recruitment@gocornwallbus.co.uk](mailto:recruitment@gocornwallbus.co.uk), or see

[www.gocornwallbus.co.uk/careers](http://www.gocornwallbus.co.uk/careers)