SPONSORED: Meet the 2021 Customer Service Excellence finalists for the NottinghamshireLive Business Awards

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The NottinghamshireLive Business Awards are underway for 2021 – and after a period of judging, this year's finalists have been decided. The awards, in association with Champions (UK) PLC, will be held on October 14 – for more information, visit the official website.

Over the last 12 months, businesses and individuals across Nottinghamshire have achieved incredible things, often in the face of serious challenges. The coronavirus pandemic put many businesses at a disadvantage, forcing them to operate under new constraints or at times close up shop altogether.

Nonetheless, the businesses, entrepreneurs and employees of Nottinghamshire persevered – adapting to a new economic landscape and ensuring that the quality of their work didn't suffer. This ability to endure and adapt is part of what makes Nottinghamshire's industry so amazing, and the awards celebrate the businesses and individuals that managed to shine

over the last year.



The Customer Service Excellence Award – sponsored by Shredall SDS Group – recognises businesses that put customers at the center of everything they do, satisfying clients and winning loyal custom with impeccable service.

The NottinghamshireLive Business Awards will be held on October 14, at the East Midlands Conference Centre. The awards will celebrate the best of business across Nottinghamshire – for more information, visit nottinghampostbusinessawards.co.uk. n
This year's Customer Service Excellence sponsor is Shredall – based in Nottingham, Shredall provides secure storage, scanning, and shredding for documents.

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Nick Williams, group managing director at the company said: "This award is a great opportunity for any business which wants to demonstrate the commitment it has to its customers

and showcase its service methods. It is our first time as a sponsor for these awards and we are looking forward to meeting all the organisations and individuals involved.”

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The finalists in the Customer Service Excellence category are:

BMI – The Park Hospital

BMI's The Park Hospital provides a wide range of private treatments and services covering various specialties for patients in Nottingham, Grantham and Newark. As a wider company, BMI has been caring for the community since 1970, offering over 500 different treatments across more than 60 specialities, offering esteemed centres of excellence in spinal, orthopaedic, neuro, cardiac and cancer care. It is the UK's leading independent provider of private healthcare, offering fast access to treatment provided through stringent care. Supported by the NHS, BMI are highly reputable for providing excellent medical and surgical facilities and always meeting diligent quality of care standards. The Park Hospital is no exception.

Tate Recruitment

An award-winning office specialist recruitment agency, Tate promises client happiness and results assurance. Through its Watertight Guarantee offer, Tate provides outstanding candidates and an outstanding service, twin principals which have driven the business since its founding in 1985. It recruits for a wide range of positions – from HR managers, marketing specialists and executive PAs to administrators, call centre staff and receptionists. With branches across the UK, and a client list that includes multinationals and local firms, Tate has the capacity for any recruitment request, and endeavours to make service personalised for even the smallest of companies and recruitment tasks.

Morris Vermaport

Morris Vermaport offers lift services, lift repair and lift modernisation. The business provides new lifts from reputable suppliers to large scale accounts – from the retail, hotel and

construction industries to working directly with major facilities management companies throughout the UK. Its service and maintenance portfolio now stands at over 3,500 pieces of equipment, and it has contracts across all sectors of business, including both public and private sectors. Morris Vermaport currently employs over 100 employees, with technical experts ready to support all aspects of the business and use direct labour to reduce client costs and increase quality control.

The full list of categories is as follows:

Company of the Year | Sponsored by BMI The Park Hospital

SME Business of the Year | Sponsored by WestBridge Tax

Start-Up Business of the Year | Sponsored by Breedon Electrical Services

Business Entrepreneur of the Year | Sponsored by Shakespeare

Martineau

Employer of the Year | Sponsored by George Square Financial Management

Customer Service Excellence Award | Sponsored by Shredall SDS Group

Professional Services | Sponsored by Mazars

Excellence in Innovation Award | Sponsored by Gateley Legal

Contribution to the Community Award | Sponsored by Nottingham Maintenance

Family Business of the Year | Sponsored by Handley House

Sales & Marketing Award| Sponsored by Tate

Apprentice Employer of the Year | Sponsored by Futures

Excellence in Industry | Sponsored by WBS Group

Digital & Technology Award | Sponsored by BT Open Reach

Not-For-Profit-Organisation Award | Sponsored by De Vere

The awards, in association with Champions (UK) PLC, will be held on October 14 – for more information, visit the official website. Tickets are £100 (+VAT) – contact Michelle on mroberts@championsukplc.com or 08453 313 031 for more information.

Each of our finalists has accomplished something extraordinary, and we can't wait to celebrate them on October 14. For more information on the awards, visit the official website.